

# CONSUMER LIMITED WARRANTY

This Limited Warranty is for **Unication USA, Inc.** paging and messaging products purchased within the United States and Canada.

## PERIOD OF COVERAGE

**Warranty is initiated on the date the Products are purchased from Unication USA.**

24 Month Warranty	12 Month Warranty
G-Series Voice Pagers (G1, G2, G3, G4, G5) One-Way Signal Booster	Alpha Legend Secure Alpha Elite Secure E3 Rugged Pager GearStar NP88 UniMax
<b>Accessories &amp; Batteries</b>	
Chargers - <i>12 months</i> Programmers - <i>12 months</i> G-Series Lithium Battery (G2/G3/G4/G5) - <i>12 months</i> NiMH AAA Battery (G1) - <i>6 months</i>	

## OPTIONAL EXTENDED WARRANTY

The extended warranty option may be added to a device within 90 days of the date purchased from Unication USA. The optional extended warranty does not extend the coverage of accessories or batteries past the standard coverage periods.

## WHO IS COVERED?

This Warranty extends to you, provided that you are the original buyer of the Product and provided that your purchase was made from a supplier authorized by Unication USA, Inc.

## WHAT IS COVERED?

Any defect in materials or workmanship.

## PERIOD OF REPAIR

Unication USA, Inc. (at its option) may repair or replace the defective Product. If the Product is repaired, Unication may use new or reconditioned replacement parts. If the Product is replaced, Unication may replace it with a new or reconditioned Product of the same or similar design. The repair or replacement will be under Warranty for a period of thirty (30) days (or the remainder of the original Warranty period, whichever is longer).

## LIMITATIONS

Implied warranties, including those of fitness for a particular purpose and merchantability (as unwritten warranty that the Product is suitable for ordinary use), are limited to standard warranty period (or defined on original Proforma Invoice) from purchase date or from manufacturing date whichever is earlier. Unication won't pay for the loss of time, inconvenience, abuse of the Unication Product, or property damage caused by the Product or its failure to work, or any other occasional or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of occasional or

consequential damages, so the limitations which aforementioned may not apply to all parties.

## THE CONDITIONS OF WARRANTY SERVICE/ REPLACEMENT

To acquire Warranty service for a Unication Product, you must provide valid evidence of the purchase date (i.e., original packing list which indicated actual purchase date). You must send the Product to an authorized warranty service center as indicated below. All shipping costs must be prepaid at your expense. It is strongly recommended that you keep all original packing materials in the event that shipping is required. When shipping the Product, be sure to include your name, address, telephone number, and evidence of the original purchase date in company with the description of operating problem. After the Product is repaired or replaced, the Product will be shipped to the address provided via ground delivery. Repair or replacement of Unication Product is your exclusive remedy.

## CONDITIONS NOT COVERED UNDER WARRANTY

This Warranty does not cover defects resulting from accidents, damages while in transit to an authorized warranty service center, alterations, unauthorized repairs/modifications, failure to follow instructions, customer abuse (including broken housing and displays), fire, flood, and any natural/man-made calamity.

## STATE LAW RIGHTS

Some states do not allow the exclusion or limitation of occasional or consequential damages or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you.

## WARRANTY CONTACT INFORMATION

For Warranty repair/service of **G-Series Voice Pagers**, please contact the Warranty Department:

**Unication USA, Inc.**

**Phone Number:** 817-303-9320

**Email:** [Support@Unication.com](mailto:Support@Unication.com)

For Warranty repair/service of **Alpha / Numeric** pagers, please contact Sunrise Tech Services:

**Sunrise Tech Services**

5841 E Charleston Blvd

Ste 230 #162

Las Vegas, NV 89142

**Phone Number:** 702-682-2028

**Email:** [sunrisetechsvcs@gmail.com](mailto:sunrisetechsvcs@gmail.com)

## OTHER LIMITATIONS

This Warranty is offered by Unication USA, Inc. for its Products, and it sets forth all responsibilities of Unication regarding Product. There are no other express warranties. This service complies with FCC rules and regulations.



**Unication**

**Unication USA, Inc.**

1901 East Lamar Blvd

Arlington, TX 76006

[www.Unication.com](http://www.Unication.com)